



Training Provider Reference

The following training provider has supplied Learning and Development services to JCB and based on our experience to-date we are happy to provide the following reference

Training Provider	Shona Neish Neish Consultancy
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Reference

Summary of work supplied	Introduction to Project Management Presentation Skills Planning & Prioritising Bespoke Team Building events Design of First Line Manager Programme MBTI workshop
Date work provided	May 2012 to date
Outcomes/results	Consistent delivery of learning objectives for each intervention Measureable increase in delegate knowledge Improvements in performance reported, at +3 months, by delegates and their line managers
Comment on overall satisfaction	Shona is able to flex both her style and approach to meet the level and competence of the group. She tailors her offering to meet the specific requirements of the organisation and the identified skills / knowledge and behavior gaps Interventions are interactive and engaging, are delivered with energy and enthusiasm to engage the learners and delegate feedback is 100% positive

Signed: Jane Johnson

Date: 7/06/2013

Position: Learning & Development Manager | Human Resources - JCB
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A Product of Hard Work

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