

Overview

The level of change confronting the NHS going forwards is unprecedented. It will require all parties to balance the tension of delivering today with creating the future. The NHS is a large and complex system and in any complex system it is not just the effectiveness of each sub system that is important but that the boundaries between each system are understood and effectively managed. This is all the more critical when those boundaries coincide with boundaries between teams, departments or organisations and hence the pass from one team to another.

It will need leadership and cooperation to create the dialogues between new and old bodies; providers and commissioners; regulators and wellbeing boards that will be required to navigate this transition and manage the NHS going forward. These dialogues will also need to be repeated on a smaller scale inside individual organisations as they each come to fully understand how best to work in the emerging NHS landscape.

Aim

Pulling Together is a large scale change intervention. It brings together key stakeholder groups, ideally who have the power to make decisions, in one locality and uses a range of large scale group intervention techniques to create understanding, alignment and shared agreement between those groups to drive forward integrated and impactful patient care in a geographical area. This won't

happen all in one fell swoop, instead it will evolve over a series of events as the attendees get to know, understand and trust each other more deeply.

Pulling Together events help individuals and stakeholders to:

- Make contact with and get to know other key individuals in consortia, local government and providers
- Understand each others' organisations better
- Discuss and explore the boundaries between organisations
- Identify overlaps and gaps between organisations and agree strategies to manage them
- Develop a shared picture of Healthcare in the area for which they are responsible
- Highlight and resolve differences

Benefits

Pulling Together events help to deliver:

- Effective alignment of services
- Effective provision of capacity
- Cost effective health care in an area

While the NHS is re-creating itself can you afford not to be talking to each other?

Understanding

Groups come together to share what it is they do and what they are seeking to achieve and how they go about it. Whether they are providers, consortia and commissioners; or finance, facilities, acute...



Separating the Threads

Groups explore their strengths and capabilities, identifying their critical skills, overlaps and gaps. Each participants group highlights the best of themselves that they want to take forward.



Weaving

The group as a whole starts to create an agreed picture of what is trying to be achieved, paying attention to demand, cost and the capabilities in the room.



The Fabric of Care

Groups discuss individual relationships between specific organisations so that each party knows what the other needs of them in order to maximise their effectiveness, the quality and reliability of care and reduce cost.

